



From the Chair:

2022 has been a year of rebuilding and evolving our “new normal” as we hope to see the covid health crisis ease significantly. As we look forward to 2023 there is much to be thankful for.

Highlights from 2022 for me (in no particular order) include:

- The excellent and significant work done by both NESA and Northgate-based City of Edmonton staff in rebuilding NESA programs, events and services and the enthusiasm of NESA members returning to enjoy activities and relationships. I spent my career working in recreation facilities with the City of Edmonton and can definitely appreciate the expertise, commitment and capability of our NESA and City of Edmonton staff.
- The continued work of your NESA Board of Directors and Committees in supporting the staff and ensuring that the Association stayed on an even keel throughout.
- The work of the License Negotiations Task Team that resulted in a new three-year license with the City of Edmonton for NESA's use of the Northgate Lions facility.
- The creation of the NESA Fund Development Committee and Ad Hoc Membership Services Committee
- The work of the NESA Governance Committee in updating the organization's bylaws and continuing to update policies and guidelines to ensure compliance with bylaws and operations.
- The ongoing work of the Social Outreach Unit, assisted with deliveries by the programming staff, in keeping in touch with both members and non-members needing both food and companionship support.
- The wonderful food and on-going work put in by Dragana and her staff at the Cherrydale Café under severely trying and not very profitable conditions.
- The on-going improvements to our administrative effectiveness through the implementation of the Book King and Better Impact software systems.
- The willingness, energy and creativity of our program instructors that enabled us to rebuild our programs so quickly and effectively.



- The on-going and wonderful contribution to NESA's success made by the myriad of members who volunteers to help in so many ways.
- The creativity and effort of our fund-raising volunteers and their merry band of helpers in maintaining and rebuilding our fund-raising activities (Book Sales, Bingos, Pull-Ticket Sales, On-line Lottery, Grocery Card Sales, etc.)
- The quiet, capable and largely behind the scenes work of the Council of Governors in managing the Association's specialty funds, helping with Board recruitment and providing on-going counsel to the Board of Directors
- The contributions to active living, creativity and the financial health of our Association made by the NESA Club groups.
- The "at home" volunteer work of the knitters that continues to provide support for our neighborhood
- The "friendly phone calls" volunteers that continue to stay in touch with isolated seniors on behalf of NESA

Despite the challenges we faced in 2022 and those that we will face together in 2023, NESA is a strong organization with dedicated Board members, experienced and caring staff, wonderful volunteers and a membership that cares.

Wishing you all the merriest possible Christmas and every best wish for 2023!

Ron Nichol, NESA Board President